

Monarch Sky MGA, LLC

Privacy Rights & State Disclosures

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Last Updated: July 09, 2026

This page provides specific privacy rights and disclosures for residents of California, Texas, and the European Union. These disclosures supplement our Privacy Statement and Cookie Policy. For general information about how we collect, use, and protect your personal information, please review our Privacy Statement linked in the footer of this website.

For questions or to exercise any of the rights described below, contact us at:

Email: privacy@monarchskymga.com

Phone: (877) 572-2220

Mail: Monarch Sky MGA, LLC, Attention: Privacy Compliance
12140 Wickchester Lane, Suite 600, Houston, Texas 77079

CALIFORNIA RESIDENTS (CPRA)

This section applies to citizens and legal permanent residents of California and supplements our Privacy Statement pursuant to the California Consumer Privacy Act (CCPA) as amended by the California Privacy Rights Act (CPRA).

Right to Know What Personal Information Is Being Collected

You have the right to request that we disclose the following about the personal information we have collected about you in the preceding 12 months:

- 1 The categories of personal information we have collected
- 2 The categories of sources from which personal information is collected
- 3 The business or commercial purpose for collecting, selling, or sharing personal information
- 4 The categories of third parties with whom we share personal information
- 5 The specific pieces of personal information we have collected about you

Right to Know Whether Personal Information Is Sold or Disclosed and to Whom

You have the right to request that we disclose the categories of personal information we sold or disclosed for a business purpose in the preceding 12 months, and the categories of third parties to whom it was sold or disclosed.

Right to Delete

You have the right to request that we delete personal information we have collected from you, subject to certain exceptions including:

- Completing a transaction for which the information was collected
- Detecting security incidents or protecting against malicious activity
- Complying with a legal obligation
- Engaging in research in the public interest
- Enabling internal uses reasonably aligned with your expectations
- Other lawful internal uses compatible with the context in which you provided the information

Right to Correct

You have the right to request that we correct inaccurate personal information we maintain about you, taking into account the nature of the information and the purposes for which it is processed.

Right to Opt-Out of Sale or Sharing

You have the right to opt out of the sale or sharing of your personal information. We do not sell your personal information for monetary consideration. To manage your privacy preferences or submit a data request, please visit our Privacy Statement page form at the bottom of the page.

Right to Limit Use of Sensitive Personal Information

You have the right to limit our use and disclosure of sensitive personal information to that which is necessary to perform the services you requested or as otherwise permitted by law.

Right to Non-Discrimination

We will not discriminate against you for exercising any of your rights under the CPRA, including by:

- Denying you goods or services
- Charging you different prices or rates
- Providing you a different level or quality of goods or services
- Suggesting you will receive a different price or quality of goods or services

Financial Incentives

We do not offer financial incentives in exchange for the collection, retention, sale, or deletion of personal information.

Selling of Personal Data to Third Parties

We have not sold consumers' personal data to third parties in the preceding 12 months. We have not disclosed consumers' personal information for a business purpose in the preceding 12 months, except for internet activity information including browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement.

How to Exercise Your California Rights

To submit a verifiable consumer request for any of the rights above:

Online: Visit our Privacy Statement page

Email: privacy@monarchskymga.com

Phone: (877) 572-2220

Mail: Monarch Sky MGA, LLC, Attention: Privacy Compliance, 12140 Wickchester Lane, Suite 600, Houston, Texas 77079

We will respond to your verifiable consumer request within 45 days of receipt. If we require additional time, we will inform you of the reason and extension period within the initial 45-day period.

TEXAS RESIDENTS (TDPSA)

This section applies to citizens and legal permanent residents of Texas and supplements our Privacy Statement pursuant to the Texas Data Privacy and Security Act (TDPSA), effective July 1, 2024.

Right to Know

You have the right to confirm whether we are processing your personal data and to access that personal data.

Right to Correct

You have the right to correct inaccuracies in your personal data, taking into account the nature of the personal data and the purposes for which we process it.

Right to Delete

You have the right to request deletion of personal data that you have provided to us or that we have obtained about you.

Right to Data Portability

You have the right to obtain a copy of your personal data that you previously provided to us in a portable and, to the extent technically feasible, readily usable format that allows you to transmit the data to another controller without hindrance. We are not required to reveal any trade secret.

Right to Opt-Out

You have the right to opt out of the processing of your personal data for purposes of:

- 1 Targeted advertising
- 2 The sale of personal data
- 3 Profiling in furtherance of decisions that produce legal or similarly significant effects concerning you

To manage your privacy preferences or submit a data request, please visit our Privacy Statement at To manage your privacy preferences or submit a data request, please visit our Privacy Statement page and use the data request form at the bottom of the page.

Right to Non-Discrimination

We will not discriminate against you for exercising any of your rights under the TDPSA, including by denying goods or services, charging different prices, or providing a different level of service.

How to Exercise Your Texas Rights

To submit a request:

Online: Visit our Privacy Statement page

Email: privacy@monarchskymga.com

Phone: (877) 572-2220

Mail: Monarch Sky MGA, LLC, Attention: Privacy Compliance, 12140 Wickchester Lane, Suite 600, Houston, Texas 77079

We will respond to your request within 45 days of receipt. If reasonably necessary, we may extend this period by an additional 45 days and will inform you of any such extension within the initial 45-day period.

Appeal Process

If we decline to take action on your request, we will inform you within 45 days along with a justification for the decision. You have the right to appeal our decision by contacting us at privacy@monarchskymga.com with the subject line "TDPSA Appeal." We will respond to your appeal within 60 days of receipt. If your appeal is denied, you may submit a complaint to the Texas Attorney General at: <https://www.texasattorneygeneral.gov>

EUROPEAN UNION RESIDENTS (GDPR)

This section applies to residents of the European Union and European Economic Area and is intended to satisfy the requirements of the EU General Data Protection Regulation (GDPR) 2016/679.

Lawful Basis for Processing

- **Consent:** Where you have given us clear and specific consent to process your personal data for a specific purpose. You may withdraw your consent at any time by visiting our Privacy Statement page, using the consent management options on our cookie banner, or contacting us directly. Withdrawal does not affect the lawfulness of prior processing.
- **Contract:** Where processing is necessary for the performance of a contract to which you are party, or to take steps at your request prior to entering into a contract.
- **Legal Obligation:** Where processing is necessary for compliance with a legal obligation under EU or Member State law.
- **Legitimate Interests:** Where processing is necessary for our legitimate interests or those of a third party, except where overridden by your fundamental rights and freedoms.

Your Rights Under the GDPR

- **Right of Access (Article 15):** You have the right to obtain confirmation as to whether personal data concerning you is being processed, and if so, to request a copy along with supplementary information about the processing.
- **Right to Rectification (Article 16):** You have the right to request that we correct any inaccurate personal data we hold about you and to have incomplete personal data completed.
- **Right to Erasure — "Right to be Forgotten" (Article 17):** You have the right to request deletion of your personal data where there is no compelling reason for continued processing.
- **Right to Restriction of Processing (Article 18):** You have the right to request that we restrict the processing of your personal data in certain circumstances.
- **Right to Data Portability (Article 20):** You have the right to receive personal data you have provided to us in a structured, commonly used, and machine-readable format.
- **Right to Object (Article 21):** You have the right to object at any time to processing of your personal data for direct marketing purposes or where processing is based on legitimate interests.
- **Rights Related to Automated Decision-Making (Article 22):** You have the right not to be subject to a decision based solely on automated processing which produces legal or similarly significant effects.

How to Exercise Your GDPR Rights

To exercise any of the rights described above:

Online: Visit our Privacy Statement page

Manage Cookie Consent: Click "Manage Consent" in the bottom right corner of any page

Email: privacy@monarchskymga.com

Phone: (877) 572-2220

Mail: Monarch Sky MGA, LLC, Attention: Privacy Compliance, 12140 Wickchester Lane, Suite 600, Houston, Texas 77079

We will respond to your request within 30 days of receipt. In complex cases we may extend this by a further 60 days and will inform you of any extension within the initial 30-day period.

International Data Transfers

Monarch Sky MGA, LLC is based in the United States. If you are located in the EU or EEA, your personal data will be transferred to and processed in the United States. We take appropriate safeguards including standard contractual clauses approved by the European Commission to ensure your data is treated securely and in accordance with this Privacy Statement.

Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, comply with our legal obligations, resolve disputes, and enforce our agreements. When no longer required, we securely delete or anonymize it.

Complaints

If you believe we have not handled your personal data in accordance with applicable EU data protection law, you have the right to lodge a complaint with your local supervisory authority. Find your local EU data protection authority at: https://edpb.europa.eu/about-edpb/about-edpb/members_en

Data Protection Officer

Monarch Sky MGA, LLC does not currently have a designated Data Protection Officer. For all privacy-related inquiries including GDPR matters, please contact us directly at privacy@monarchskymga.com.