

Accessibility Statement

Monarch Sky MGA, Inc. — monarchskymga.com

Last reviewed: June 18, 2026

Our Commitment

Monarch Sky MGA, Inc. is committed to ensuring that our website, monarchskymga.com, is accessible to all visitors, including people with disabilities. We believe that insurance professionals, real estate investors, lenders, brokers, and all users deserve equal access to information about our products and services.

Our Goal

We aim to meet the **Web Content Accessibility Guidelines (WCAG) 2.1 Level AA** standard, published by the World Wide Web Consortium (W3C). These guidelines explain how to make web content more accessible to people with a wide range of disabilities, including visual, auditory, cognitive, and motor impairments.

What We Are Doing

Our ongoing accessibility efforts include:

- Regularly reviewing our website against WCAG 2.1 Level AA criteria.
- Working with our web development team to identify and remediate accessibility barriers.
- Ensuring new content and features — including product pages, quote request forms, and appointment flows — are evaluated for accessibility before publishing.
- Providing text alternatives for non-text content where applicable.
- Maintaining sufficient color contrast and readable font sizes throughout the site.
- Ensuring all navigation menus and interactive elements are keyboard-accessible.

Known Limitations

While we strive for full accessibility, some areas of our site may not yet fully meet WCAG 2.1 Level AA. We are actively working to identify and address these gaps. Areas we are continuing to

improve include:

- Certain PDF documents (such as policy forms, GLBA notices, and product guides) may not be fully accessible to screen readers. We are working to provide accessible alternatives where possible.
- Some third-party embedded tools (such as quote request forms, appointment scheduling, and carrier portals) are managed by external vendors. We are working with those vendors to improve accessibility.
- Older content pages may not yet fully meet WCAG 2.1 Level AA. We are reviewing and updating these on a rolling basis.

Feedback and Contact

We welcome your feedback. If you experience any difficulty accessing any part of our website, or if you need information in an alternative format, please contact us:

Phone:	1-877-572-2220
Email:	info@monarchskymga.com
Mail:	Monarch Sky MGA, Inc. 12140 Wickchester Lane, Suite 600 Houston, TX 77079 Attn: Accessibility

We aim to respond to accessibility feedback within **5 business days**.

Enforcement

If you are not satisfied with our response, you may contact the **U.S. Department of Justice** regarding ADA Title III complaints at www.ada.gov or by calling 1-800-514-0301 (voice) or 1-800-514-0383 (TTY).

Technical Information

This website is built on WordPress. We rely on the following technologies for accessibility:

- HTML5
- CSS3
- JavaScript
- WordPress (CMS platform)

Assistive Technology Compatibility

We aim for compatibility with the following assistive technologies:

- Screen readers (including JAWS, NVDA, and VoiceOver)
- Browser zoom and text resizing tools
- Keyboard-only navigation
- High contrast display modes

Assessment Approach

Monarch Sky MGA, Inc. assesses the accessibility of this website through self-evaluation. We intend to commission a formal third-party accessibility audit in the future and will update this statement with those findings.

This statement was prepared on June 18, 2026 and will be reviewed and updated at least annually. Monarch Sky MGA, Inc. | 12140 Wickchester Lane, Suite 600, Houston, TX 77079 | 1-877-572-2220 | info@monarchskymga.com